**FACT SHEET**

**NETC 13-3: Improved Regionalization of Quality Assurance (QA) Functions**

**Introduction or What was the Problem?**

The use of quality assurance (QA) systems in highway infrastructure is critical to ensure durable, safe, and economical transportation operations. The cost associated with the required manpower and testing on part of agencies can accumulate quickly.

For regions such as New England, a significant cost savings can be achieved if the QA resources are shared amongst the agencies. This is especially true for the components of highway construction where: (1) limited variability is present between state specifications; (2) the quantity of work is not large enough to warrant a large number of inspectors within each agency and their district offices; (3) several contractors provide materials and construction for multiple agencies.

The purpose of the study was to develop common acceptance standards for the PCE/PSE in the construction of highway bridges for New England State Transportation Agencies and to explore various cost-sharing mechanisms that can be used to share QA inspection resources.

**Methodology or What was done?**

In order to determine the appropriate common QA process for all the State DOTs in New England, an in-depth evaluation of the of the current of PCE/PSE acceptance specifications of all constituents was conducted through specification reviews and interview of agency staff. Survey and interview of agency personnel was also conducted to explore various inter-agency cost-sharing mechanisms.

The information gathered throughout the process was analyzed and a set of unified QA process recommendations were developed. Development was based on information obtained through the literature review, the agency interview process, and through interview of producers. Various aspects of interagency cost-sharing mechanisms were explored and some examples were found where current New England DOTs have been successfully able to conduct work on behalf of each other.

**Conclusion or What are the next steps?**

On the basis of the review, recommendations are made regarding unification of QA processes between New England state transportation agencies. The recommendations are broadly divided into major categories associated with the QA process: producer qualification, quality control and quality service manual, and quality assurance inspection. Recommendations are provided for pre-stressed elements, structural precast elements, and non-structural precast elements.

The aforementioned recommendations for the proposed specifications could be used to limit the cost of inspection amongst the agencies. Current agreements between New England DOTs demonstrate that cost-sharing of QA inspection resources can be developed and can use agreements similar to ones that are currently in place. The next step towards implementation is to conduct pilot implementation to refine the recommended procedures to ensure a smooth transition for the various agencies.

**What are potential impacts?**

With availability of the unified quality assurance processes for precast and pre-stressed concrete elements that are commonly used in highway construction, various New England DOTs will be able to streamline aspects of their QA process, specifically the plant certification and QA inspection. This will lead to substantial financial advantages to the agencies due to lowering of costs associated with personnel travel to various fabricators and also lowering of costs for fabricators due to more homogenous quality and process control procedures.